

1. Please fully complete this form
2. Attach itemized bills
3. Mail to: *Health Special Risk, Inc.*

Email: **GKstudyabroad@hsri.com**

HSR Plaza  
4100 Medical Parkway  
Carrollton, Texas 75007  
Telephone (972) 512-5600, Fax (972) 512-5820  
Toll Free 1-866-523-3183

**Travel Assistance and Medical Emergency**  
**US or Canada Toll Free**  
**(877) 244-6871**  
**Outside US or Canada Call Collect**  
**(713) 260-5592**

**TO BE COMPLETED BY STUDENT**

School Name: \_\_\_\_\_ Policy # \_\_\_\_\_

1. Student Name \_\_\_\_\_ Insurance ID Number \_\_\_\_\_ - \_\_\_\_ - \_\_\_\_ Date of Birth \_\_\_\_\_ - \_\_\_\_ - \_\_\_\_
2. Mailing Address \_\_\_\_\_  
Number Street City State Zip
3. Permanent Address \_\_\_\_\_  
Number Street City State Zip
4. Best Contact Phone Number, Including Area Code (\_\_\_\_) \_\_\_\_\_ Email: \_\_\_\_\_
5. Gender  Male  Female      6. Patient Status  Single  Married
7. Is this claim for a dependent?  Yes  No      If yes, give name \_\_\_\_\_  
Relationship \_\_\_\_\_ Date of Birth \_\_\_\_\_ - \_\_\_\_ - \_\_\_\_
8. Describe the conditions that caused this claim: (Select one and attach additional pages if needed):  Illness  Injury  Death  
Date of Initial Treatment \_\_\_\_\_ - \_\_\_\_ - \_\_\_\_
9. Has the patient been treated for the above condition(s) in the last 6 months?  Yes  No  
If yes, give condition(s) treated for and date(s) of treatment \_\_\_\_\_
10. Is this claim the result of an accident?  Yes  No      If yes, give date of accident \_\_\_\_\_ - \_\_\_\_ - \_\_\_\_  
Where did the accident occur? \_\_\_\_\_  
How did the accident happen? \_\_\_\_\_
11. Is this claim the result of a work related injury?  Yes  No
12. Is the patient covered for benefits (other than this policy) by any of the following?  
 Yes  No      Any individual, Blanket or Short Term Medical Insurance?  
 Yes  No      Group Health Benefits of an kind through an employer, spouse's employer or parent's employer?  
 Yes  No      Coverage of medical care expenses provided through any Federal, State, Provincial, or other Government Agency?  
If any of the above apply, please complete the following:  
Through whom is your coverage provided? (i.e. parent, spouse, etc.) \_\_\_\_\_  
Name Relationship  
Insurance Co. or Benefit Plan \_\_\_\_\_ Sponsor or Employer \_\_\_\_\_  
Insurance Co. Address \_\_\_\_\_ Sponsor Address \_\_\_\_\_  
Telephone (\_\_\_\_) \_\_\_\_\_ Plan/Group Number \_\_\_\_\_ Sponsor Telephone (\_\_\_\_) \_\_\_\_\_

**I know it is a crime to fill out this form with facts I know are false or leave out facts I know are important. I certify that the information furnished by me in support of this claim is true and correct. I further acknowledge that I am legally obligated to pay for all medical expenses submitted for this claim in the absence of this health insurance plan.**

- Issue reimbursement directly to Participating Organization \_\_\_\_\_  
 Issue reimbursement directly to Insured (please submit proof of payment)

I authorize medical payments to physician or supplier for services described on any attached statements enclosed.

**SIGNATURE** \_\_\_\_\_ **DATE** \_\_\_\_\_

I hereby authorize any insurance company, hospital, physician or other person who has attended or examined the claimant to disclose when requested to do so, all information with respect to any injury, policy coverage, medical history, consultation, prescription or treatment, and copies of all hospital or medical records. A photo static copy of this authorization shall be considered as effective and valid as the original.

**SIGNATURE** \_\_\_\_\_ **DATE** \_\_\_\_\_

**PLEASE SEE CLAIM FILING INSTRUCTIONS ON THE REVERSE SIDE**



Listed below are important instructions and comments about filing a claim.

### **YOUR CLAIM FORM**

1. This claim form should be fully completed and submitted within 90 days from the date of injury. Be sure to sign the line for authorization, so that **HSR** and the doctors/hospital may communicate concerning your claim. **Incomplete claim forms are one of the most frequent reasons why claim payments are delayed.**
2. Only one claim form for each accident needs to be submitted.
3. Once completed, make a photocopy for your records, and mail to the address shown below.
4. DO NOT assume that anyone else will mail this claim form to **HSR** for you.

### **YOUR BILLS**

1. Please advise all doctors/hospitals regarding this coverage so they may forward us their itemized bills.
2. If you have already been to the doctor/hospital and did not know about this coverage, then please send all of the itemized bills to **HSR** at the address shown below.
3. The bills should include the name of the doctor/hospital, their complete mailing address, telephone number, the date you were seen by the doctor/hospital, what the doctor saw you for and the specific itemized charges incurred.
4. If this information is not on the bill when you send this in we will have to contact the doctor/hospital which will delay the review of your claim. "Balance Due" statements do not contain sufficient information to complete your claim.

### **PRIMARY INSURANCE**

1. This policy provides coverage on a primary basis. If you have any other insurance coverage you need to send the bills to **HSR** first.
2. **HSR** will process benefits on a primary basis, after which you may submit a claim to your secondary carrier.
3. Your secondary insurance will require a copy of our Explanation of Benefits (EOB) which you will receive from **HSR** letting you know what was paid or denied, and the reason(s) why.
4. Your secondary carrier will not be able to consider your claim without this information.

If you have any questions, please contact Customer Service at (800) 328-1114. They are available from 8:00 a.m. thru 5:00 p.m., Monday – Friday. You may also forward any documents by fax to (972) 512-5820.

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